



Meet Gloria Randle: RIHA Family Self-Sufficiency Coordinator



Gloria joined the RIHA Resident Services team just a few short weeks ago, but she is already making a huge positive impact! Currently, she is getting to know each RIHA resident and Section 8 Participant; so, if you see her smiling face in the lobby or standing at your front door, please extend a warm greeting!

Gloria is a life-long Rock Island resident. She graduated from Rocky and was a factory worker for Seaford Clothing quickly realizing that was not the life she wanted long-term. Desiring a career in business, she became a Licensed Cosmetologist working as a stylist while raising her five children. She also worked with Lutheran Social Services of IL, and Rock Island Arsenal starting with Army Community Services (ACS) as a Social Service Assistant, and concluding with TACOM (Tank-Automotive and Armaments Command) When TACOM relocated to Michigan, she was considered a “displaced worker.” While evaluating the next phase in her life, Gloria realized that her situation offered the opportunity to complete her life-long goal of earning a college degree. Gloria graduated from Western Illinois University in 2016 with

a Bachelor of Arts (BA) degree with an emphasis on Human Resource Management. Desiring a way to maximize her life experiences and formal education, Gloria joined the RIHA Resident Services team to help others along their life journey. Her goal is to empower individuals helping them to identify how they would like to build on current skills, learn something new, increase their earning capacity and uncover and achieve personal or professional goals that, perhaps have been tucked away for too long. Based on her story, Gloria is perfectly positioned to help others dust off their dreams and pursue them with gusto!

Gloria will be hosting several “get acquainted” events in coming weeks and maintaining regular office hours (to be announced) at both Sunset Heights and Spencer Towers. In the meantime, she can be reached at 309.788.0825 ext 202 or by email at gandle@RIHA4Rent.org.

On a side note for those who are sports fans, Gloria’s nephew, Chasson Randle, is guard for the New York Knicks. Needless to say, Gloria is an avid basketball fan.

Introducing Russell Harrington, the NEW Spencer Towers Custodian and Maintenance Person



Russell began working at Spencer Towers as a temporary team member in March 2017 and was hired as a permanent Custodian and Maintenance Person in August. Prior to joining RIHA, he accumulated over 30-years of experience working for and supervising crews that provided cleaning, custodial and maintenance services for places like the Arsenal, Flying J Truck Stop and John Deere World Headquarters. He

also owned and managed his own Janitorial Services Company. Throughout his custodial and maintenance career, one theme remains ever present; a work ethic predicated on attention to detail, and a love of people.

Russell is married and is the proud papa of eight children and fourteen grandkids; the majority of which live in the Quad Cities region. Russell migrated from a small town in Mississippi to Davenport, Iowa with his parents when he was eight-years old. He

attended Lincoln Elementary School, J.B. Young, graduated from Davenport Central High School and obtained an Associated Degree from Black Hawk College. When he’s not busy making Spencer Towers shine, he serves as an ordained minister, reading inspirational material, working in his yard, playing pool or concentrating over his next move while playing chess.

When asked what he enjoys most about being part of the RIHA team, he smiled with a calm, quiet confidence stating, “The atmosphere and the people. RIHA has a lot of love and caring for the people living and working here coupled with a no-nonsense business approach that I respect.”

If you’ve met Russell, you already know that the term “respect” carries a lot of weight with this man. If you have yet to meet him, I urge you to take the time to do so; he’s a man worth knowing.

Secret Santa Visits RIHA

RIHA is proud to partner with CASI Senior Secret Santa Program to help seniors in need. The CASI Senior Secret Santa Program was created for those who would otherwise not have a Christmas. To sign up, you must:

- Be 60 years of age or older
- Have an income of \$24,100 or less for a single person or less than \$24,100 for a couple

Qualified seniors may sign-up with your Property Manager or Resident Services Coordinator, Tania Duex. For more information, contact Tania at 309.788.0825 ext 209 by Tuesday, October 24.

See What's Growing in Rock Island

Rock Island has four open gardens meaning that YOU are welcome to visit the gardens and harvest what you would like to take and eat. The open gardens include:

Experimental Garden:

Located at 6th Ave and 6th Street. This garden offers tomatoes, melons, squash, and beans.

Mike's Garden:

Located at 27th St. and 7th Ave has tomatoes.

Thurgood Marshall Garden:

(Garden nearest the alley) Offers tomatoes, peppers, tomatillos, collards, and broccoli.

Victory Garden:

Located at 827 - 20th St. has a white picket fence around it and has tomatoes, peppers and herbs.

International Garden:

Is located on 25th St. and 9th Ave and is a bit of a scavenger hunt. Tall grasses hide the Chin Baw, exotic eggplants, squash, and tomatillos from the deer, but not the determined harvester.

Take the time to check all the Rock Island Open Gardens.
You will be amazed what you will find – and it all tastes great!

CONTACT INFORMATION

RIHA Properties

Lincoln Homes: 309.788-0539
Maintenance: 309.788-3800

Sunset Heights: 309.788-3800
Maintenance: 309.788.3800

Spencer Towers: 309.788.1809
Maintenance: 309.788.1809

3rd & 11th Townhomes: 309.788.1809
Maintenance: 309.788.1809

Leasing Office:
227 - 21st Street, Rock Island, IL 61201
Phone: 309.788.0828 • Email: Housing@RIHA4rent
www.RIHA4Rent.org

CHS Properties

Cascade Garden: 309.283.2299
Maintenance: 309.283.2299

Douglas Park Place Maintenance: 309.283.2299

Lynden Lane: 309.283.2299
Maintenance: 309.283.2299

Leasing Office:
655 Cascade Garden Drive, Rock Island, IL 61201
Phone: 309.283.2299 • Email: Housing@RIHA4rent
www.CHS4You.org

TDD/TTY Use Only: 1.800.1833 ext 355

For More Information Contact:

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